
Grand Chute Fire Department



2013

Annual Report



Chief's Letter

Each year the Grand Chute Fire Department provides an annual report that identifies the department's activities and accomplishments for the previous year. Our 2013 report provides detailed information about the work our members perform as we strive to meet the department's mission for all who live and work in the Town of Grand Chute.

We had a very busy year responding to over 1,795 incidents and conducting over 3,500 fire safety inspections while expanding our efforts to be proactive in training, prevention, education and fire safety. On December 8, 2013, those efforts and the Fire Department suffered a deep loss when our Fire Prevention Specialist, Jesse Pickett, lost his life in a motor vehicle accident while returning from a family gathering in Wisconsin Dells. Jesse will be missed but never forgotten! We were saddened also by the loss of another great man in December with the passing of former Fire Chief Vince Baum who served from 1951-1991.

In September, 2013, the department held our fourth Annual Safety Day. Once again, this event proved to be a huge success with attendance in excess of 800 people. The adults were treated to an array of safety and fire equipment presentations including a vehicle fire extinguishment demonstration while the children enjoyed fun and educational activities. I would like to express my sincere thank you to all Grand Chute Fire Department members and especially our Fire Prevention Specialist Jesse Pickett, whose hard work and personal commitment made this event such a success.

The members of the Grand Chute Fire Department remain committed to provide the best fire, rescue and emergency medical services. We will continue to pursue excellence while maintaining efficiency and cost effectiveness. I am confident that a review of this annual report will confirm our dedication to this life safety goal. We assure every citizen that our mission will be accomplished in a fashion which reflects this department's dedication to outstanding customer service.

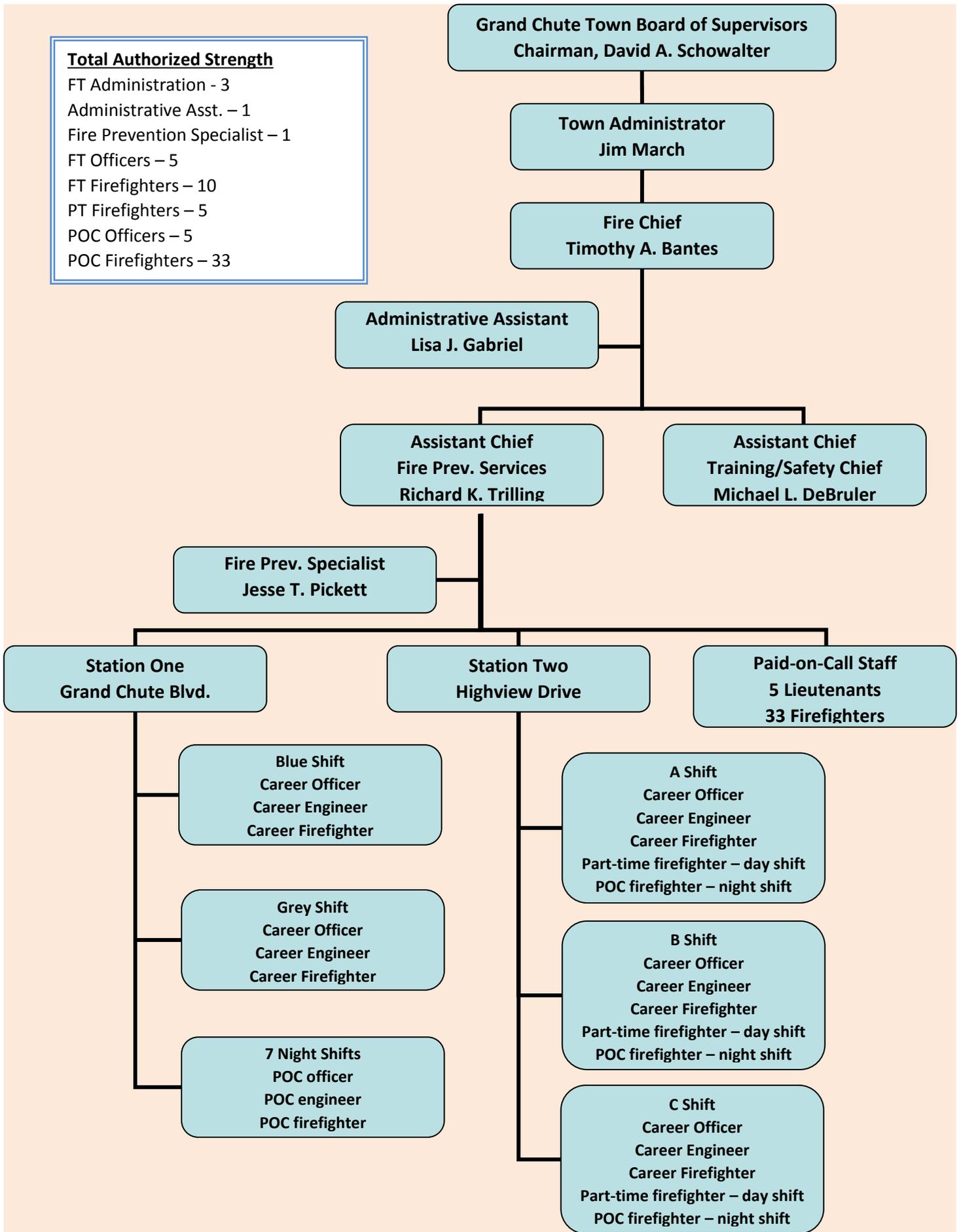
Thank You

Timothy Bantes

Fire Chief

Fire Department Organizational Chart

Total Authorized Strength
 FT Administration - 3
 Administrative Asst. – 1
 Fire Prevention Specialist – 1
 FT Officers – 5
 FT Firefighters – 10
 PT Firefighters – 5
 POC Officers – 5
 POC Firefighters – 33



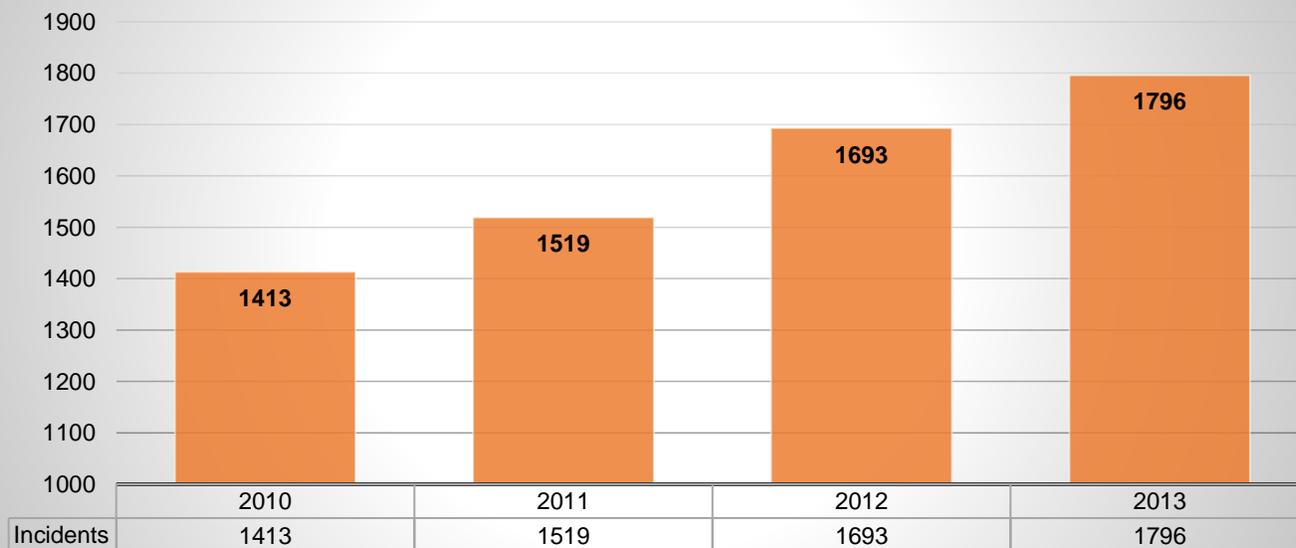
Incidents

	2010	2011	2012	2013
Incident Type				
<i>Fire</i>	55	52	52	53
<i>Overpressure Rupture, Explosion, Overheat (No Fire)</i>	1	1	2	2
<i>Rescue & Emergency Medical Service</i>	879	1064	1162	1266
<i>Hazardous Condition (No Fire)</i>	126	107	102	98
<i>Service Call</i>	80	72	86	74
<i>Good Intent Call</i>	89	84	105	119
<i>False Alarm & False Call</i>	168	137	183	177
<i>Severe Weather & Natural Disaster</i>	7	0	1	4
<i>Special Incident Type</i>	8	2	4	3
Totals	1413	1519	1697	1796

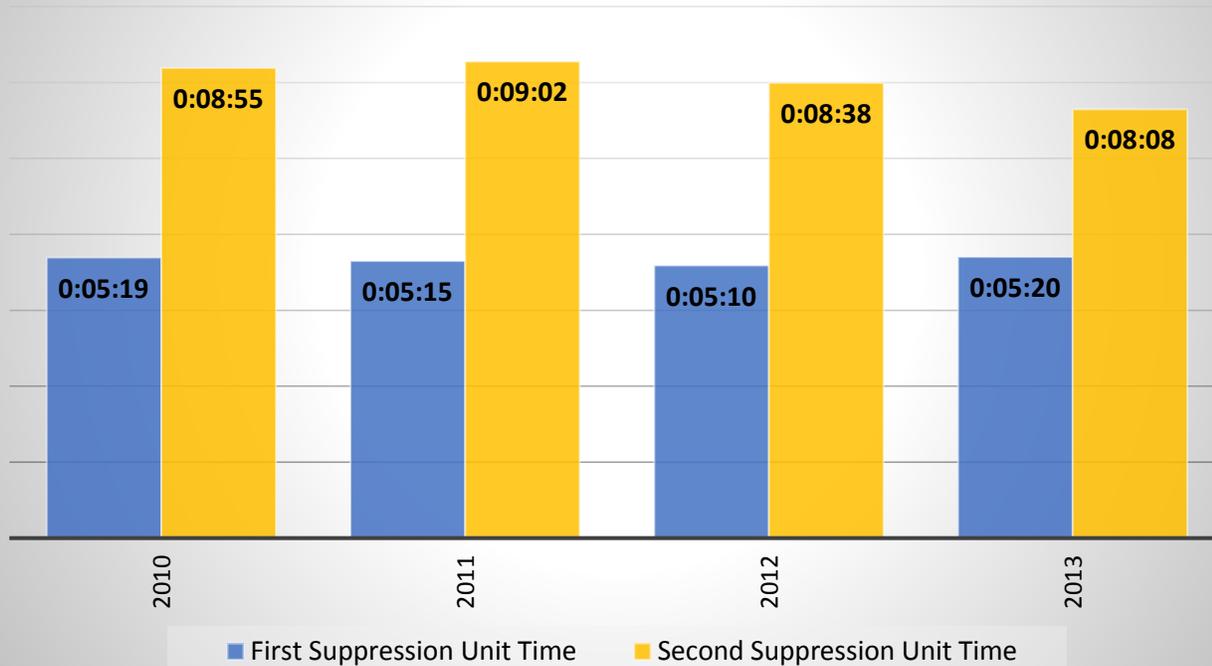
Storm Damage - August, 2013



Total Incidents by Year (2010 - 2013)

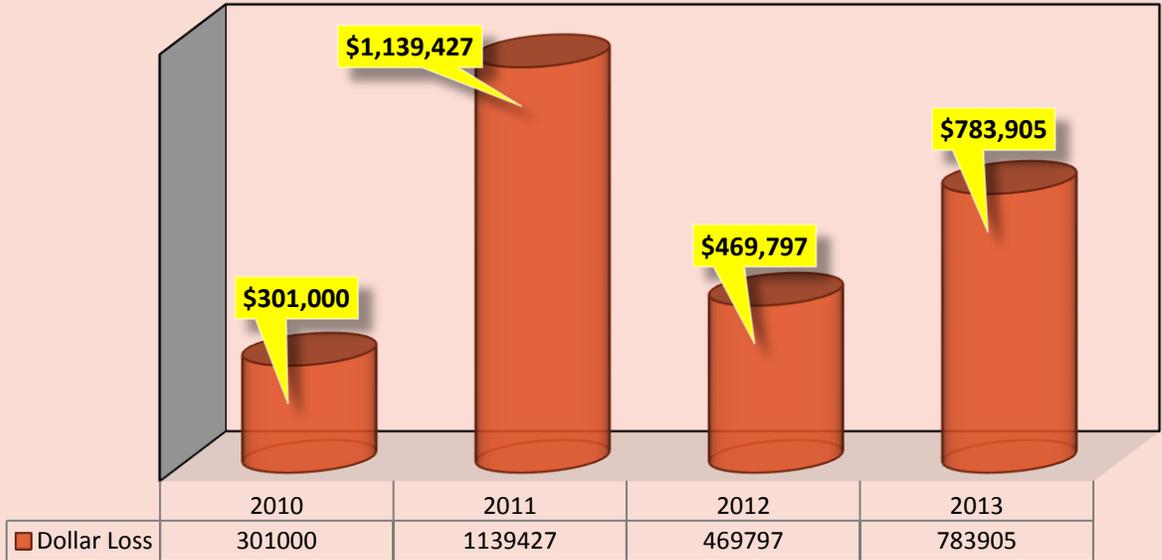


Average Emergency Response Times (2010-2013)



- August was our busiest month with 207 calls
- August 7th was our most active day of the year with 34 calls
- Wednesday was the day of the week with the most calls totaling 291
- Calls per station
 - > Station 1 - 705
 - > Station 2 - 1,091
- Overlapping or back to back calls totaled 214
- Call volume was the highest in the mall area with 363 calls

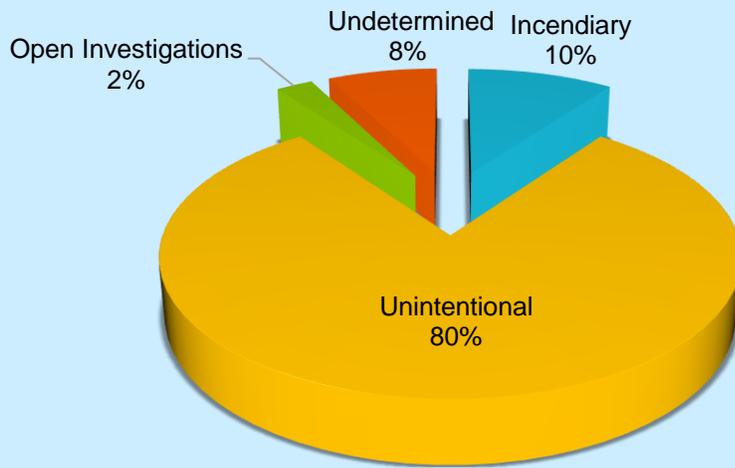
Dollar Loss by Year (2010 - 2013)



*\$24,952,100 in property value was **saved** in 2013*



Fire Cause - 2013



■ Incendiary ■ Unintentional ■ Open Investigations ■ Undetermined

Fire Prevention

INSPECTIONS

Routine		3,308
Pre-Occupancy (New Occupancy)		94
Re-inspections		0
Open Burning		2
Life Safety	Capacity Checks	32
Tent		27
Fire Suppression System		18
Fire Alarm System		21
Hotel/Motel		3
TOTAL		3,505

Violations found during routine inspections **2,784**

PUBLIC EDUCATION

	Events	
Public Education	6	
Community Events	16	
CPR Training	9	
Fire Drills	4	
Fire Extinguisher Training	6	
Fire Safety Training	3	
Fire Station Tours	19	
School Programs	19	
Summer Parks Program	3	
Blood Pressure Clinic	7	
NEWSAP Smoke Alarm Install	128	
TOTAL		220

Total Public Attendance

5,094 Children

2,877 Adults

TOTAL 7,971

SMOKE DETECTOR & CARBON MONOXIDE DETECTOR PROGRAMS

Smoke Detector Checks	7
CO Detectors Loaned Out	6

FIRE PERMITS ISSUED

Recreational	582	
Agriculture	16	
Prescribed	2	
TOTAL		600

Safety Day Events



2013 Poster Contest Winner



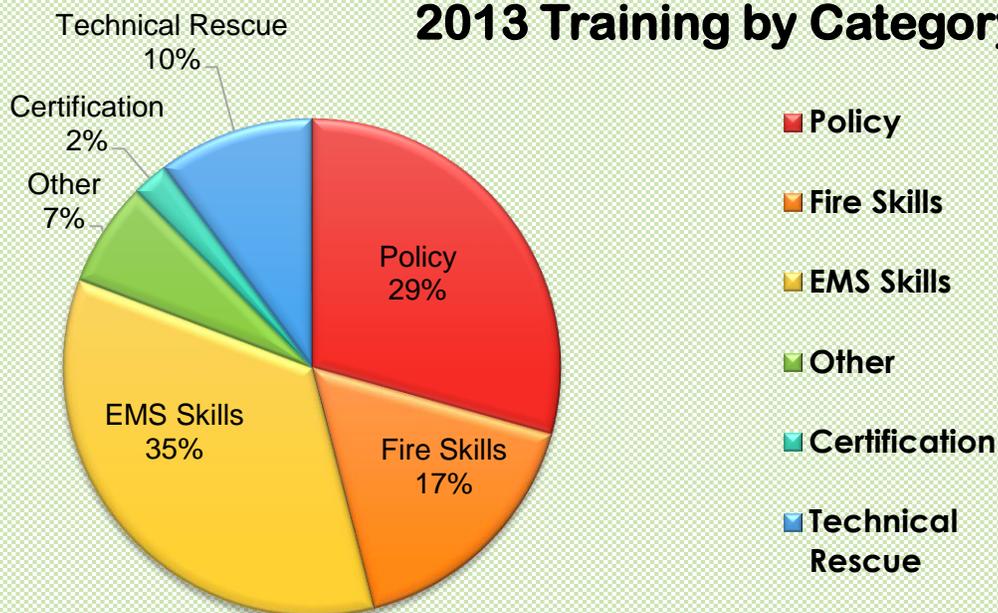
Training

2013 Total Training Hours

Department Policy	1,931
Fire Skills	1,095
EMS Skills	2,286
Certification	154
Technical Rescue	666
Other/Misc.	447
Total Training Hours	6,579



2013 Training by Category



Safety & Health Committee

- Conducted five (5) department safety & health meetings
- Participated in Annual Firefighter Safety Stand Down
- Total number of incidents reports - 5
- Total number of incidents investigated - 2
- Total number of lost days due to one-the-job injury - 0

2013 Department Accomplishments

- Successfully transitioned to paperless fire inspections
 - We are now using (9) iPads to conduct our bi-annual fire inspections which has proven to save time and money on printing costs.
- Regional Fire Prevention and Safety Grant awarded to install smoke alarms has been completed. The fire department visited 128 homes and installed 285 smoke alarms in homes built before 1992.
- Fire Extinguisher training program for (120) McCain Foods employees.
- Participated in development and deployment of the new 800 digital trunked county-wide radio system which went live on November 11, 2013.

- Awarded Assistance to Firefighter Grant (AFG) for \$54,000 to purchase and install a new breathing air refilling system located at Fire Station 1. It will replace the trailer-based system the department purchased back in 1992.



- Purchased and completed training on a 2013 Polaris Ranger UTV jointly with the Department of Public Works to be used for off-road fire or EMS calls. DPW will be using it for trail maintenance.



- Awarded FEMA Fire Prevention and Safety Grant for \$18,000 to purchase a digital fire extinguisher to be used for training and public education. It is shown here being used at Safety Day.



- Purchased a software simulation program for Officer Development and tactical training. This program allows us to take photos of a building and modify them to provide realistic training.

- Recognized and celebrated with former Fire Chief Vincent Baum and his family on the proclaimed “Vincent Baum Day” on May 8, 2013. Sadly Chief Baum passed away at the age of 96 on December 17, 2013



Vince Baum (center) is seen here with former Fire Chief Mark Heling and current Fire Chief Timothy Bantes.

- **Joint Training**

- Conducted joint automatic aid training with the City of Appleton and Town of Menasha Fire Departments. The training conducted on various topics ensures that departments responding together operate very similar to one another in order to work safely and provide the best outcome.
- Conducted live fire training on a two story residential structure with the Town of Menasha Fire Department and the Town of Neenah Fire Department.
- Conducted a recruit training class for twelve (12) new firefighters for the department. The recruit class introduced our new paid on premise staff with the day to day operations of the department.

Ongoing Programs/Events

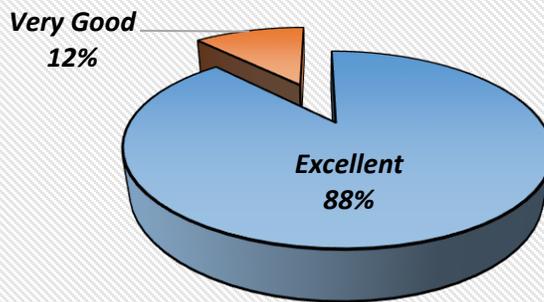
- Quality improvement of fire calls and EMS calls
- Summer Parks Program
- Customer service feedback cards
- Fire Prevention Calendar – Fourth Edition
- Family Safety Day
- Hosted Candidate Physical Ability Test (CPAT) with Fox Valley Technical College
- National Night Out
- Third Grade fire prevention poster contest
- Public CPR Training
- Hosted UWO Fire Science Camp
 - Young men and women ages 15-20 participated in a variety of activities that present a realistic view of fire service careers.
- Carbon monoxide alarm loaner program
- Blood pressure clinic

2013 Customer Survey Feedback Results

EMS Cards Sent	230
Cards Returned	113
Suppression Cards Sent	104
Cards Returned	45
Total Cards Sent	334
Return Rate	47.30%



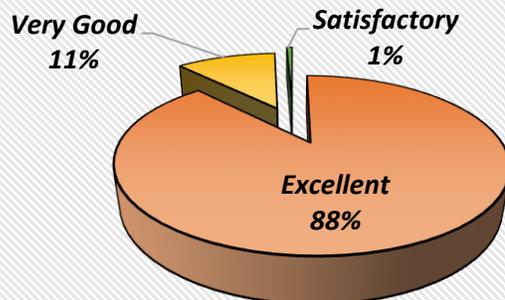
Personnel were courteous & helpful



Personnel answered my questions

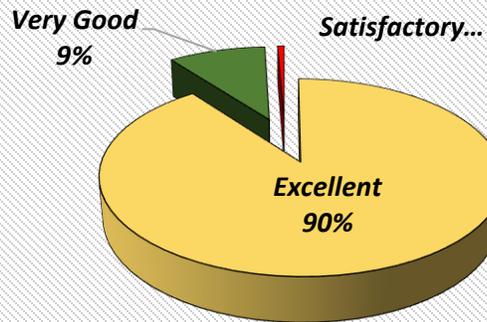


Professional appearance of personnel

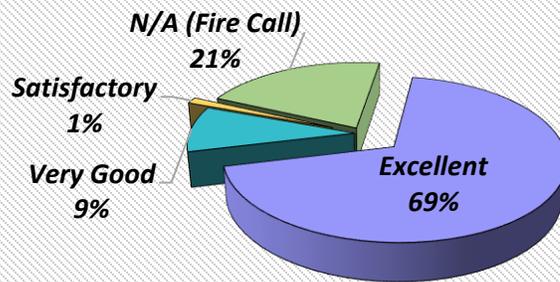


2013 Customer Survey Feedback Results

Personnel arrived in a timely manner



Medical care provided by fire department prior to ambulance





~ In Memory of ~



*Jesse J. Pickett
1984 - 2013*