

REFUSE/RECYCLING

General Rules

- Carts must be placed **curbside by 5:30 a.m.** on the day of collection (for 6:00 a.m. collection), or the night before after 5:00 p.m.
- Carts must be removed within 24 hours after collection.
- All solid waste or recyclables must fit in the cart without packing too tightly and the **lid must close**. Any waste or recyclables set outside the cart **will not be collected**.
- Do not place any hazardous waste or hot ashes in the cart for collection.
- Recycling is required by Wisconsin State Law.
- If a cart is not collected; an orange tag will be affixed to the cart explaining the problem or you will receive a notification by email, mail or phone. Residents must resolve the problem and the cart will be collected on the next service day.

Placing of the Cart

- Set your cart on a flat surface near the edge of the curb or at the end of your driveway apron.
- The cart **must be a minimum of five (5) feet away from any object** such as mailboxes, trees, utility poles, snow piles and the other cart.
- Do not place your cart under low wires or on snow piles. **They must be placed at ground level**.
- The wheels and handle of the cart should be facing your home (away from the road).
- If the cart cannot be reached for any reason; **its contents will not be picked up**.



Service Problem

- Please be aware that the garbage and recycle pick up is serviced by two different companies.
- **Refuse (garbage):** If you have a service problem please contact us at publicworks@grandchutewi.gov.
- **Recycle:** If you have a service problem contact Orion Waste Solutions directly at (920)759-0501.

Cart Maintenance

- Contact Grand Chute, we own the carts! Call us at (920) 832-1581, or email us at publicworks@grandchutewi.gov.